



SOUTH FLORIDA ADMINISTRATOR

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Newsletter of the South Florida Chapter of the
American Society for Public Administration

“ Leadership is not a solo act, it's a team effort.”

Jill Cleveland, Finance Manager at Apple, Inc.

Notes from the Editor

By: Tatiana Escobar

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The American Society for Public Administration – South Florida Chapter would like to thank our members, speakers, and the participants in our events for another year of wonderful accomplishments in the world of public administration in South Florida. This year, our chapter sponsored many events, including luncheons, seminars, a Haiti Symposium, the Best Practices Conference, and finally the Awards Dinner. All of these events targeted what is important in public administration today, not only in South Florida but also in other places around the world: leadership, commitment, quality of work, and of course doing more with less. This last quarter, the chapter hosted the Haiti Symposium. It gave us the opportunity to see a bigger picture of the actual situation of the island after the January 12, 2010 earthquake. The panelists provided an inside view of the history, culture, resident expectations and hopes for the future government. The Chapter’s Best Practices Conference was a great opportunity for members and the general public to stay current in public administration best practices, to network and to enjoy a day

of refreshing ideas, presentations and comments. Finally, the Awards Dinner was a night of celebration to those who represent the ideals of leadership and hard work in these times of challenge. From these events, the Chapter has received many positive comments about the quality of the presentations and the level of professionalism that has come to represent all of our events. Thank you for your support and we hope to see you again next year.



President's Message.

It is with a deep sense of gratitude that I write to you my fellow members, as I approach the end of what has been a very successful tenure considering the overwhelming economic conditions with which we have had to cope. We have been successful in attempting to reach out to our fellow members in the neighboring boroughs and as I transition to the term "Past" I am committed to ensuring that the commitments made during my two terms of office are not only kept but filled with the greatest sense of professionalism as we move forward towards our professions ultimate objective, "The Greater Good". I will continue to reach out and encourage and embrace growth and development among those who are close to us but in particular the young professional who are coming out of institutions charged with tremendous responsibility but deprived of the environment that will accept their brilliance, their creativity and their innovation which unwittingly and unconsciously we have given them.

Looking back in order to go forward we can hold our heads high on the standards that we have been able to achieve through the extraordinary contributions of our unfailing and committed leader, Ms. Roslyn Alic-Batson who diminutively have led this organization through the visible symbols of leadership as she ensured that the minute details of success were positioned so that we all looked good while the world marveled about our ability to be successful. She is our not so secret weapon. She was however ably assisted by the venerable John Collins, someone who provided me with the comfort of trust and calm vision and someone on whom I could request or assign a task and not have to worry about its accomplishment because he and Roslyn were a team of extreme competence and blessed with the most compelling virtue, humility. I am eternally grateful to them both.

I will be remiss if I did not extend my heartfelt appreciation for Mr. Terry Murphy for the special skills he brought to my administration and that which remains available to the South Florida Chapter. His experience in the public administration environment, his ability to negotiate the best possible benefit for this chapter, his visionary leadership a rare gift, and his unparalleled humor that will leave most people in tears even if they wanted to kill him for his candor. The value that I most treasured however was his honesty and integrity always above reproach. Then there is the new wave of future leaders of this organization who have stepped in and have kept us on our toes as they assisted in ensuring that we maintained the standard that we had set. Tatiana Escobar our brilliant newsletter editor who along with yes, Roslyn again and the rest of the marketing team led us to the Best Newsletter Award from the National Body of ASPA. Agatha Caraballo steady and meticulous no task requested or assigned goes uncompleted. Diane Benitez who along with Mike just jumps in whenever they see the need and you can always know for sure that they will be at your back when you need someone to be there. Finally, most notably Dr. Jonathan West who year after year steadily ensures the success of our Best Practices Conference, an event that is unmatched nationally for its relevance and intellectual innovation. I am honored to have had the pleasure of having him on my team, particularly when I can boast to my classmates in my doctoral program that the assigned text is authored by someone with whom I have a professional and personal relationship. Our Best practices conference has continued to grow from strength to strength and our chapter has continued to provide leadership to the rest of the country in the operation and development of our chapter.

The administrative teams for both years of my term have all contributed to the successes of the Chapter but I could not refrain from acknowledging those who went above and beyond. Credit for the successes enjoyed has to be attributed to the dedication and commitment of the members of

the Board of Directors and the membership of the chapter. The successful Women's History events, the luncheons and other events that were outstanding in their delivery of quality presenters and meaningful education, the Haiti Symposium in response to the devastation of the Earthquake of January 12th 2010 and the Annual Awards events, that have honored those exemplary public administrators for their outstanding contributions to our field. As the chapter and I transition to different statuses I pledge to remain even more committed to ensuring that the chapter remains at the forefront of innovation and service towards the greater good. Our time will not last forever but the preparation we make for those who will follow will be the legacy that we leave to those whom we serve. Let us not be afraid of change but let us be wise about what we change.

Have a wonderful summer and enjoy the recharge period so that when we return in September we will have renewed energy, renewed commitment and renewed resolve to produce the types of programs of which we can continue to be proud. I thank you all for your support and I look forward to continued success in future activities.

I thank you all, I respect you all and I urge you all to engage and serve. God Bless you all.

Respectfully
Glenn Joseph
President ASPA South Florida Chapter

Upcoming Events

Local Events

Board members will have a calendar of events for next year starting September 2011. Please remember that all our events are open to everyone interested in public service, so please feel free to share the calendar of events with your colleagues, students, and professors. Visit our new and improved website: aspaonline.org/southfla for additional information.

Past Events

Local Events

Symposium on Haiti - Public Administration & Policy Infrastructure

By: Glenn Joseph - President

On February 26th 2011, the American Society for Public Administration, South Florida Chapter and ASPA National, Co-Sponsored a Symposium aimed at attempting to begin to define a path and role for members of this organization to contribute to the reconstruction of the Policy and Administrative infrastructure for a reconstructed Haiti. The earthquake of January 12th 2010 highlighted for us the state of public administration and public policy in the island nation and given the wealth of knowledge and experience resident in this organization, this undertaking would be a way of giving back to our profession. Thus, the purpose of this symposium was the



LtoR: Dr. Meredith Newman, Agatha Caraballo, Dr. Emel Ganapati, Glenn Joseph, Chief Karl Paul-Noel & Guy Metayer

exploration of the possible development of a Public Policy and Public Administration Infrastructure that could be effectively and comprehensively be implemented with the assistance of the international community of nations in Haiti. This symposium took place at Florida International University (FIU), and covered specific themes relevant not only to the nation that is Haiti, but to the Haitian community of Miami, and Haitians everywhere. This should be good news for the authorities and organizations that have developmental interests in helping the people of Haiti.

The symposium was co-chaired by Dr. Meredith Newman, National President of ASPA and Mr. Glenn Joseph, President of the South Florida Chapter of ASPA. There were four sessions including an opening and closing plenary that provided an overview of the dilemma facing the nation of Haiti. The opening plenary took an up close and personal look at what is the actual state of affairs as it relates to the circumstances on the ground and was appropriately entitled, "What's going on" with Assistant Chief Karl Paul-Noel of the infamous Search and Rescue team of Miami-Dade Fire Department who had been one of the first on the ground after the earthquake leading the information dissemination. He was ably assisted by others in attendance with experiences comparable and similar.



Participants of the Symposium on Haiti

We then examined Contract Management a critical area of any reconstruction where there will be the need for numerous contracts and their critical importance from a management perspective. The areas identified as contract management critical were, Infrastructure, Education, Health, Transportation, Disaster and Emergency Management, Construction Practices, Agriculture, Energy, Technology and Innovation, External Aid, Role of NGOs, Accountability Mechanisms. Drs. Ganapati, Anthony Desdunes and others provided a wealth of information directed to

these intense areas and their needs.

The closing plenary examined the way forward and what were the BEST PRACTICES that would be needed for effective public administration and policy. Aptly, the areas of concern identified were, Ethics, Corruption, Leadership, Management, Governmental Reform, Procedures and Policies. Our primary task for this exercise and among the deliverables of this exercise must be the need for a clearly defined policy that will foster accountable and responsible public administration so that we can employ a path that will finally lead to an implementation conference to be held in Haiti in approximately two years.

In this session Guy Metayer, a FIU PhD Candidate in Political Science and former Haitian legislator talked about the history of the legislative and executive branches of government in Haiti. Dr. N. Emel Ganapati from FIU's Department of Public Administration discussed her case studies of the perception of the Haitian government by displaced residents living in tent cities. Her presentation and her team experiences in Turkey and in Haiti doing research on Disaster Risk Resolutions gave us a very succinct description of what the problem was from the point of view of the Management of an Emergency, not just the technical part of the description of what happen, but also the human participation and their description of their suffering. Finally, Cristina Rodriguez-Acosta from FIU's

Institute of Public Management and Community Service gave a presentation on international governance, contributing experiences and lessons from Latin America

Mr. Guy Metayer expressed that Haitians felt that they have been excluded from the reconstruction process to date and that this is an area of sensitivity necessary to avoid the perception of preference since in Haiti there are different social groups, and the existing perspective that only the top social class will benefit from reconstruction. The following are the summary recommendations of the symposium:

1. To examine and study the objective, purpose and resources of the Clinton's project so that possible synergies can be identified.
2. That members of ASPA and FIU, as well as members of the different students' organizations that want to participate in this project should analyze the discussions and recommendations of the symposium so that an understanding of the Clinton Initiatives objectives would provide for us the possibilities for synchronization.
3. To do a very objective follow-up to the electoral process in Haiti. In this way we can explore the possibility of the rehabilitation of the operations of the three branches of government with the participation of the new elected leaders, and the qualified staff that must be selected by a commission of the new elected government in coordination with the OAS, World Bank, and the Inter American Development Bank (IDB.)
4. Since one of the basic administrative problems of Haiti is the centralization of the government's functions, it is necessary to establish this project so that assistance can be provided to overcome this very common social and economic anguish of the underdeveloped world.
5. There should be a comprehensive review and amendment of the existing Constitution of 1987 so that the changes necessary for a better investment climate can be created sparking renewed interest in investment.
6. All the reconstruction participants in Haiti, should have knowledge of and be sensitive to the history and social culture of the people of Haiti so that the fallacy of development by imposition can be avoided, and that the reconstruction process can include pathways for the Haitians to be part of their own destiny.
7. That there must be an "Ethics Committee" independent of the three branches of government. Its functioning is to audit the legislative and judicial reforms, because there will be a donors committee that will control the reconstruction process with the direct involvement of the Ministry of Economy and Finance.
8. There should be an independent agency with the capacity to evaluate Haiti's natural resources available without the influence of special or self-interests as the dominant predicator of national development.

ASPA Annual Women's History Month Event ASPA Annual Women's History Month Event

By Bill Solomon, President-Elect

On March 24, 2011 the South Florida Chapter held our "8th Annual Women's History Reception" at the Downtown Main Library. Chapter officers and members of the board of directors along with reception attendees were treated to the sumptuous food catered by Chef Paul. President Glenn Joseph



Women's History Month Awardees and ASPA Board of Directors

presided over the ceremony and beautiful awards created by Roslyn Alic-Batson were presented to the following awardees: Sandra T. Thompson, PhD from Florida Memorial University; Meredith A. Newman, PhD, professor and Chair of the Department of Public Administration at Florida International University; State Representative Hazelle P. Rodgers representing District 94; Mayor Lori Moseley of the City of Miramar, Florida and Cathy Grimes Peel, Director of the Miami-Dade Consumer Services Department. The Chapter also presented the Natacha Seijas “Women in Public Service” Scholarship Award to Tiffany Mincey.

The sponsors for this event were Florida Memorial University, Miami-Dade County and the Miami-Dade County Park and Recreation Department.

Please start thinking of nominees for next year and I hope to see you at future South Florida Chapter events next year.

ASPA 5th Best Practices Conference



Signing table – BPC: L-R, Agatha Caraballo, Tatiana Escobar & Adrianna Brown

On April 29, 2011 The South Florida Chapter sponsored the 5th Annual Best Practices Conference at Saint Thomas University. The event was a success and included the presentations of many renowned panelists that provided attendees with different perspectives on how to “The Management of Hard Times: Citizens and Governments Coping with Economic Stress”. The conference started with the opening remarks and prayer given by Glenn Joseph, ASPA South Florida Chapter President, and the welcome note courtesy of Mr. Oliver Gilbert II, Councilmember of

the host city, Miami Gardens.

The opening plenary was presented by Dr. Antonio Villamil, Dean of Saint Thomas University. Mr. Villamil discussed the economic conditions and how to operate under the “new norm” of the economy. He explained the importance of being creative, getting used to do more with less and how innovating in times when budget cuts are the norm is more important for public administrators than anything else. He also talked about the need for public administrators to attract local businesses and proposed selling government properties and then lease them back as a measure to increase government liquidity in times of scarcity.

E-government and Sustainability

By Assia Alexandrova

The e-Government Practices panel was composed of Kenneth Robertson, Director/Chief procurement Officer, City of Miami, Dr. Sukumar Ganapati, Faculty, Department of Public Administration, Florida International University, William R. Vilberg, Assistant Director, Instructional Advancement, University of Miami and Assia Alexandrova, e-Government Solutions Manager at Miami-Dade County. Each panelist shared examples of how information systems have promoted efficient and sustainable solutions for their organizations at a moment of fiscal and resource shortage. Assia Alexandrova outlined the evolution of self-service applications in Miami-Dade County, beginning with the implementation of the miamidade.gov portal, the establishment of the multi-jurisdictional 311 Answer Center, and expanding into Web 2.0, social networking and mobile apps. Kenneth Robertson highlighted the efficacy with which City of Miami procurement operations are carried out after the introduction of a new Peoplesoft system which streamlines processes, and reduces the time and staff necessary to process purchase orders, approve vendors

and issue bids. Prof. Sukumar Ganapati demonstrated uses of Geographic Information Systems technology by local governments, and the potential of new applications which are based on geo-information contributed by constituents. Finally, William Vilberg reviewed the advancements in instructional technology in the recent decade and outlined the changes that they have induced in the way faculty, staff and students are supported by software and hardware applications in academia. The panel was moderated by Dr. Michael Milakovich, from the Department of Political Science at the University of Miami, who steered the post-presentation discussion towards the ways in which public sector agencies are leveraging information technology solutions to do "more with less" and to collaborate during budgetary crises. The panelists responded to questions from the audience, and concurred that e-government and e-learning systems are the solution for today's challenges, and that public sector organizations must look at each other's success stories and re-use solutions to achieve cost savings and improve customer service.

Global Challenges and Best Practices

This session was about the challenges of bringing exposure to Miami as an international trade center when the organizations in charge of this mission have little or no budget at all. Isabel De Quesada, Executive Director of Mayor's International Council, City of Miami explained how she had to apply for non-profit status to legally fundraise money to do her work. Now more than ever networking is key to achieve business goals in the public sector. Another panelist, Desmond Alufohai, international trade officer for the Office of Economic Development and International Trade of Miami-Dade County gave one of the most remarkable phrases of the conference "act locally, think nationally and network globally" he emphasized how everything that happens around the world affects Florida, its businesses and its residents.

Best Practices in Public Safety ***By Suzanne Salichs***

The Best Practices in Public Safety Panel was moderated by Dr. Suzanne Salichs, Administrator at the Miami-Dade County Transit Department. This professional panel discussed various best practice models that are currently being used throughout the county. The panelists included Mr. Morris Copeland, Director of the Miami-Dade County Juvenile Services Department, who shared the Miami-Dade County Civil Citation Program, which has become a national model and reduced juvenile arrests and detention, and has resulted in cost savings. The second panelist was Mr. J.D. Patterson, Assistant Director of the Miami-Dade Police Department, who shared the Gun Bounty Program, which has made our community safer by removing illegal firearms from the community and providing rewards for anonymous tips. The third panelist was Mr. David Rivero, Chief of the University of Miami Police Department, who shared a community policing model he is currently using at the University of Miami and emphasized the importance of police agencies collaborating to accomplish shared goals. The fourth distinguished panelist was Ms. Maria Mitchell, Loss Prevention Specialist for the Miami-Dade County General Services Administration Department, who shared the Miami-Dade County Safety Manual, which is being used by all county departments and has resulted in a safer environment and significant cost savings. The fifth panelist was Ms. Renee C. Crichton, Deputy City Manager of the City of Miami Gardens, who shared how the City of Miami Gardens created their own police department resulting in better accountability, more sworn officers, and cost savings. Each panelist shared a best practice they had implemented that had resulted in more efficient operations, as well as enhancements to the community. All of the panelists are experienced public servants that shared the importance of community involvement

in making their models successful. Dialogue ensued after the presentations that allowed the audience to gather more information about each best practice model that was highlighted.

Managing Health Care Reform

Moderated by Dr. Arthur Simon, this panel discussed the history of the health care reform starting with the Clinton administration and how the way it was handled in the 90's not only made the health care reform unsuccessful, but also allowed Republicans to lead the Republican Revolution of 1994 and regain control of congress for the first time in decades. Health care is one of those topics that always generates a public reaction, as every American is affected by it. The panel also talked about the legal battles that the health care reform is battling in different states including Florida, and how the answer so far from the Supreme Court is that the Court will not hear any case until it goes through the regular appeal process. The panel agreed that the reform will help lower the cost of providing health care to every American and also agreed that high quality health care could be provided to everyone. Other topics discussed were the fact that the United States is ranked 46th in mortality rate, the need for infrastructure development and, insuring the immigrant population. Whatever happens in the courts, there is a need to replace the current system, not just to repeal it.

Lunch



Dr. Pedro Jose Greer

Dr. Pedro Jose Greer - Assistant Dean of Academic Affairs and Chair of the Department of Humanities, Health and Society at the Florida International University School of Medicine was the invited guest for the conference lunch. Dr. Greer was the highlight of the event with his charismatic and sincere presentation about life, work and health care in South Florida. Among his many accomplishments, Dr. Greer is the founder of the Camillus Health Concern, a Catholic charity sponsored by the Little Brothers of the Good Shepherd, which delivers health services to thousands of homeless people in Miami-Dade County, and the St. John Bosco Clinic, which serves disadvantaged people in Little Havana. He was awarded a MacArthur "genius grant" in 1993 and was awarded the Presidential Medal of Freedom in 2009.

His speech was charged with compassion and inspiration. He is living proof that commitment to doing what we love is more rewarding than anything else. Dr. Greer's biggest lesson in life is that if "we go through life looking for what we have in common instead of what we have different then we work much better as a society." Public administrators do not do their work because of the appreciation they received or how well remunerated they are but because they care about society. It is not about politics or policy. How can we make our communities better? Is a question we need to ask every day and remind politicians of what needs to be done to improve that care.

Attracting, Retaining and Developing New Millennials to Public Service

This session, moderated by Dr. Jonathan West, started illustrating the differences between Millennials and other generations. Understanding the labor force is key to keep employee morale high and retention levels high. Millennials are different from other generations; this generation likes feedback, movement, change, appreciation, incentives, multitasking among other things. They tend to be more liberal in the views, environmentally conscious and even have tattoos. This generation is more technologically savvy, wants to get involve, beliefs in the federal government and its ability to change regardless of its inefficiency spending money.

Real Estate and Fiscal Issues
By Jennifer Glazer-Moon

The Panel discussion regarding Real Estate and Fiscal Issues was facilitated by Jennifer Glazer-Moon, Budget Director, Miami-Dade County, and included Steve Spratt, Director of Municipal Services, Government Services Group, Inc., Kathie Brooks, Budget Director, City of Miami Beach, Dr. Robert Cruz, Economic Policy Coordinator, Miami-Dade County, and Pedro Garcia, Miami-Dade County's Property Appraiser. The change



L-R: Steve Spratt, Robert Cruz, Pedro Garcia, Kathie Brooks and Jennifer Glazer-Moon

in the value of the property tax roll for 2011, the reasons for the change, and the impact on local governments was discussed. Property Appraiser Garcia said that he felt we had reached the bottom for residential values, but that we were still looking for the bottom for commercial properties. He also talked about provisions he was supporting in state law to allow for a freeze on property values for low-income senior citizens. Kathie Brooks talked to the group about other economic trends and their impacts on local government generally and specifically to Miami-Dade County and the City of Miami Beach. Tourist related revenues are trending well, while pension-related issues are challenging many local governments who support their own pension programs. Options for governments that are being impacted by the economy were talked about by Steve Spratt, who indicated local governments are looking to access reserves, make reductions in services and overhead, search for diversified revenue streams, and outsource. He reported that different local governments are having very different reactions to the economy and while generally the same strategies are being employed, creative ideas are always popping up. Finally, Dr. Cruz reflected on the ways that local government spending can impact the local economy: a turnabout on the subject that isn't often considered. Spending by local government has a significant multiplier in a community, not just because of the services provided, but because of the people employed by the entity. Reductions to spending, which can result in unemployment, can have a staggering effect to a community. Questions were asked throughout the discussion by audience members.

Public School Administration in Transition
By: Glenn Joseph, President, ASPA South Florida Chapter

The Education panel provided a very vibrant, engaging and provocative discussion as the panelists and those in attendance navigated through the time allotted examining almost all of the aspects of today's education dilemma. Topics examined included virtual education, volunteer participation in the education spectrum, home instruction, the potential power of education, the geometrically strengthening of education provided by technology and the perceived push towards the elimination of public schools. The rationale for this perception was the stated position of support for private schools and vouchers of the Governor, Rick Scott.

The robust discussion was initiated by the following questions:- How do you accomplish your individual mandates given the history of education in the State and its contentions? How do you mitigate the influence of the lower quartile on overall school performances? What in your opinion is the perspective of the students looking out at the system from administration to instruction? How do you define a path to your professed objectives?



Glenn Joseph & Panel Participants

The recommendations at the end of this intense debate were as follows:-In funding the traditional institutions we need to demand a halt to the funding of the status quo that has brought us to this current dilemma; the representative of the students who had the unique position of looking at both sides of the coin suggested we find an approach to ending the feelings of hopelessness that has permeated the entire education sector; labor’s views were stoic and resolute expressing the position that what was needed was continued advocacy, more money, time and the use of peer reviews; the private school’s representative advanced that the adversarial lens that private school is viewed through is unnecessary and wrong and as such we need to view private schools as a partner towards the same objective, that the presence of multiple providers is a plus not a negative and that regulation must accompany resources to be successful.

In conclusion, there was agreement that there were constructive contributions and a position advanced by all of the participants and that there has to be an honest evaluation of the value of the theoretical versus the practical. There cannot be Charter selectivity without parental and community involvement and though there are conflicting positions across the board the fact that 8 percent of socioeconomically disadvantaged children graduate at age 24 is a reality that we cannot accept. We all agreed that the time allocated was too short and there was a commitment all around to participate in a follow up symposium or conference to continue the dialogue to solutions.

FINAL PLENARY SESSION--Federal and State Impacts on Local Government Convocation Hall
By Bill Solomon

The Final Plenary Session was moderated by Dr. Ramon DeArrigunaga, Faculty, Department of Political Science, University of Miami. The panelists included:

Danny Crew, City Manager, City of Miami Gardens, Stephen Spratt, Director of Municipal Services, Government Services Group, Inc., Jorge Gonzalez, City Manager, City of Miami Beach, Lynda Bell, Miami-Dade County Commissioner, Dist. 8 and James Crosland, attorney, Labor-Management Relations Specialist. The panelists discussed the impacts in their respective areas. City Managers Danny Crew and Jorge Gonzalez discussed the trickle-down effect of Federal and State mandates on their respective communities. Mr. Spratt has served as a Budget Director in Miami-Dade County, County Manager of Pinellas County and he was also able to bring in his expertise as a government Consultant to discuss the potential impacts on local government. Lynda Bell, newly elected Commissioner for District 8 talked about trying to avoid raising taxes while also trying to maintain a good quality of life in the community. James Crosland discussed the impact of mandates from the Federal and State government on labor and how local governments and the many unions would need to agree on a course of action that both sides could live with.



L-R: Jorge Gonzalez, James Crosland, Lynda Bell, Stephan Spratt, Ramon DeArrigunaga & Danny O. Crew

We would like to thank once more all the panelists, chairs, students, volunteers, and attendees who participated in making this conference a real success.

Florida ASPA Conference

By Steven Bobes

The 2011 Florida ASPA Conference was held in Tampa at the University of South Florida on May 13th, 2011. The conference was hosted by the University of South Florida Master of Public Administration Program.

Organized in 2005 by chapter members Claire Mostel and Steven Bobes to provide professional development opportunities for public administrators, academics and students in the state of Florida, the Florida ASPA Conference is a one one-day event that explores challenges and best practice solutions in achieving critical mission goals at all levels of government.



South Florida Chapter member Ines Beecher at one of the conference sessions

The theme of this year's conference was Improving Government Accountability: Balancing Costs and Benefits. Co-conference planner Warren Master, President & Editor-at-Large of the Public Manager, put together an engaging program that encouraged lively discussions on topics including Governmental Challenges & Opportunities in Florida Today, Managing for Performance Accountability, Accountability & Citizen Engagement, Forum: Building a Learning & Leadership Agenda for Today's Professional Public Management Community.

The conference provided students and professional administrators as well as ASPA President-elect Tom Liou, ASPA Executive Director Toni Samuel and chapter members Ines Beecher and Bill Solomon the opportunity to discuss innovative approaches to improve performance, manage cost and engage both citizens and government employees through new, open government tools and techniques.

National Events

2011 ASPA Annual Conference - "Public Administration Without Borders"

By Allan Rosenbaum

The ASPA National Conference took place in Baltimore this past March. The event was described by all who participated as a highly successful one and featured several of our local chapters' most active members in prominent roles. Most notable in this regard was chapter board member, Meredith Newman, who as ASPA's National President decided upon the theme of the conference "Public Administration Without Borders." In keeping with that theme, the conference panels and presentations included not only, as is typical, distinguished figures of the US public administration community, but also prominent international leaders in the field.

Professor Newman played major roles both in the organization of the conference, as well as in leading or participating in key sessions and events throughout it. In that regard, she chaired the opening session which included excellent presentations by Congressperson Steny Hoyer, the second ranking Democrat in the US House of Representatives and Nancy Kopp, the Maryland State Treasurer. In so doing, she helped to set



Chapter members Roslyn Alic Batson, Claire Mostel, Glenn Joseph and Allan Rosenbaum receive the ASPA Presidential Citation of Merit at the 2011 ASPA National Conference in Baltimore.



L-R: Martha Ayerdis, Agatha Caraballo, Roslyn Alic Batson & Glenn Joseph.

the tone of good fellowship that was apparent throughout the event.

South Florida Chapter President, Glenn Joseph ably represented the Chapter in various activities involving chapter leadership and publicized the activities of the Chapter, including both the special seminar on Haiti which the Chapter jointly organized with National ASPA, and the Best Practices Conference. Roslyn Alic-Batson also played a very prominent role at the conference having

been a member of the Association's nominating committee and also having both, served as and been re-elected to the presidency of the Section on Women in Public Administration. Other long time stalwarts of the South Florida Chapter including Claire Mostel, Steve Bobes and incoming Chapter President Bill Solomon were actively involved in significant ways in the conference.

Similarly, Allan Rosenbaum, Chapter Past President, both in his recent role as ASPA's first International Director and as Conference Finance Chairperson, was active in a variety of ways including hosting ASPA's first international assembly where leaders of public administration organizations from throughout the world gathered to share insights and develop collaborative initiatives. Perhaps most significant however, was his success in assisting with the raising of funds for the conference. Whereas the previous record for fund raising to support the annual ASPA conference had been \$75,000, for the Baltimore conference \$100,000 was raised; thus, lessening significantly the pressure on ASPA National for conference expenses and increasing the revenue from the conference available to support ASPA activities throughout the rest of the year.

ASPA Annual Awards Dinner

By: Bill Solomon

On the evening of June 2 2011, the South Florida Chapter held its annual awards dinner at the Hyatt Regency Hotel in downtown Miami. The evening began with a cocktail reception and passed delectables. Guests were treated to the sounds of John Sax on his saxophone and they had the opportunity to mingle and chat with old friends.

The dinner program began with a welcome from Chapter President Glenn Joseph. He acknowledged distinguished guests and awardees. Past President Terry Murphy served as master of ceremonies and as always, made witty comments on numerous topics. President Joseph also introduced the officers and board members of the South Florida Chapter. Former board member, John Collins gave the invocation and dinner was served.

Due to the fact that the Miami Heat was playing game 2 of the NBA Finals at 9:00 PM on this evening, the program was altered to enable guests to enjoy both events. The awards were started during dinner to accommodate the Heat fans (which was almost everyone). Terry Murphy presented the Student Scholarship of \$1,000 to Alexandru Roman, a doctoral student at Florida Atlantic University. Glenn Joseph the Chapter Member of the Year Award to



The Public Organization of the Year
Office of Strategic Business Management (OSBM).

Adrianna Brown. She has volunteered on the Chapter program committee, assisting with Chapter events. President Joseph also presented President's Awards to Agatha Caraballo, Diane Benitez, Roslyn Alic-Batson and Jonathan West.



The Non-Profit Organization of the Year Award
The Greater Miami Service Corps

The Non-Profit Organization of the Year Award went to the Greater Miami Service Corps. This organization provides educational service activities for young people.

The Public Organization of the Year Award was awarded to the Office of Strategic Business Management (OSBM). OSBM is responsible for developing the annual budget of \$7.5 billion for Miami-Dade County.



Public Administrator of the Year – Jose Abreu and
ASPA Board of Directors

The Public Administrator of the Year Award was presented to Jose Abreu, Director of the Miami-Dade County Aviation Department. Miami International Airport, under Mr. Abreu's direction, has completed major construction development in conjunction with American Airlines.

Congratulations to all of the awardees and we hope to see you at future South Florida Chapter events.

Kudos

To Tiffany Mincey: our recipient of the 2011 ASPA South Florida Chapter – Natacha Seijas Women in Public Service Scholarship Award. Ms. Mincey was awarded during the ASPA Annual Women's History Month Event held on March 24, 2011. She will be "volunteering at the office of Congresswoman Ileana Ros-Lehtinen's office and hopes to land a job in the federal government or United Nations" as she expressed on her thank you note to all chapter members. Tiffany we are sure that whatever you do in life you will succeed. Continue with the hard work as a future public administrator.



Tiffany Mincey and ASPA Board of Directors



This is South Florida Chapter President
Glenn Joseph accepting the Chapter
Newsletter Award from ASPA
President Meredith Newman

To our newsletter: During the 2011 ASPA Annual Conference – Public Administration Without Borders in Baltimore, Maryland, our chapter was awarded with the National "Chapter/Section Newsletter Award". We would like to thank all our board members who contribute with their articles to this newsletter and all our members for giving us positive feedback.

Special Thanks: to Dr. Jonathan West students for allowing us to use their articles about the Best Practices Conference for this newsletter edition.

Volunteers Wanted

South Florida Chapter to Host SECoPA 2012

By Bill Solomon and Steven Bobes

The South Florida Chapter will be hosting the Southeastern Conference for Public Administration (SECoPA) in 2012. The dates for the conference are October 3-6, 2012 at the Coral Springs Marriott on the Heron Bay Golf Course in Coral Springs, Florida. Steven and I will be serving as the Local Host Co-Chairs and are now seeking volunteers interested in serving on committees. We want this conference planning process to include participation from ASPA members, chapters and academic institutions throughout Florida and the southeastern United States. At this point, the committees will include: Fundraising, Marketing, Volunteer Coordination, Registration, Program, and Conference Logistics. If you are interested in being a part of the conference planning experience, please contact Bill at pbs@miamidade.gov or Steven at btv@miamidade.gov.

Job Listings, Internships & Scholarships

ASPA's online career center at PublicServiceCareers.org aids members' career development at all levels, and offers the most comprehensive and useful information about careers in the field.

There are also internship opportunities to get a first-hand approach to the public sector. Miami-Dade County is offering these programs. They are directed to undergraduate or graduates college students. If you are interested or know someone who is please click [here](#) for undergraduates and [here](#) for graduates.

2011 Scholarship News

By Agatha Caraballo

The 2011 Natacha Seijas "Women in Public Service" Scholarship was presented to Tiffany Mincey at the Annual Women's Reception on March 24th at the Miami-Dade County Library Auditorium. Tiffany Mincey is a first-year student in the Master of Public Administration program at Florida International University and maintains a 3.89 Grade Point Average. She recently completed an internship at Congresswoman's Ileana Ros-Lehtinen's office. During the summer of 2010, Ms. Mincey was a volunteer Intern Coordinator at the Food Bank for New York City and previously interned at the Division of Investigations at the New York Division of Human Rights at the Buffalo, New York regional Office, as well as the Business Integrity Commission in New York City. The "Women in Public Service" Scholarship is for \$1,000 and is possible due to a generous donation by former Miami-Dade County Commissioner Natacha Seijas.

The winner of the 2011 ASPA South Florida Chapter Scholarship is Alexandru Roman, a doctoral student pursuing a PhD in Public Finance and Administration at Florida Atlantic University (FAU). He currently volunteers for FAU's Public Ethics Academy and Graduate Student Association, and the Children's Services Council of Palm Beach. Mr. Roman is the president of the Association of Doctoral Students in Public Administration at FAU and also the co-editor of the School of Public Administration newsletter. He has received several academic honors, including the FAU

Presidential Fellowship Awards in 2010 and 2011. The amount of the ASPA South Florida Chapter Scholarship is \$1,000.

ASPA Membership Benefits

Wondering what ASPA can do for you? ASPA can help you build a more secure future with a wide variety of insurance options. Because of your ASPA membership, these plans are offered to you at affordable group rates. For additional information about the various plans, click on the link or contact Selman and Company at the number below.

Disability Income Insurance

Disability income insurance can help protect you and your family.

NEW! Auto & Home Insurance - Group Savings Plus®

Group Savings Plus®, provides real money savings with a superior combination of products, service and convenience.

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An Accident Protection Insurance plan can help protect you from the unforeseen expenses caused by a covered accidental death or injury.

Group Term Life Insurance: 10 year level premium

ASPA is pleased to provide you with a term life insurance plan that will allow you to provide a safety net in the event of your untimely death. By planning ahead, you can provide for your family's future.

Group Term Life Insurance: 5 year age-banded rate

Carefully chosen life insurance coverage can help ease financial strain and provide money your spouse and dependents need for a secure future.

Group Catastrophic Major Medical

This plan is complementary coverage designed to cover additional medical expenses not normally covered by your regular health insurance.

Hospital Income Insurance

The benefits payable under this plan can help ease the financial difficulties of a hospital stay so you or your loved one may focus on getting well.

Cancer Protection

Cancer Protection Insurance is designed to help protect members and their families against potential financial losses associated with the treatment of cancer.

Long Term Care

Long Term Care Insurance allows you to remain independent of government assistance and from relying on loved ones to provide your care.

Guaranteed Issue Term Life

A new term life insurance program exclusively for our members 45-75 years of age.

Contact: Selman & Company

Address: 6110 Parkland Blvd

Cleveland OH 44124-4187

Phone: 800-556-7614

Member Benefits

1. Networking-Interactions with professional public managers not only provide the basis for lasting friendships, but offers opportunities for informal consultation with skilled professionals on matters of public concern.
2. Professional Development-A series of luncheon speakers and professional development seminars on cutting edge topics enable you to develop critical technical, ethical and leadership competencies.
3. News and Views-ASPA membership is one way to keep your finger on the pulse of what is happening in your community.
4. Advancing Public Service-Learning about best practices provides the opportunity to better serve the citizenry of Miami-Dade County and other parts of South Florida
5. Conference Participation-Supplementing ASPA's national and state conferences on public administration is the inauguration of a South Florida conference with informative presentations from professional practitioners and academics.
6. Visibility Among Peers - ASPA's South Florida chapter rewards excellence in public service with annual awards, scholarships, internships and other forms of personal recognition for outstanding performance.
7. Community Service-Chapter efforts are designed to provide outreach and special assistance to needy segments of our community.
8. Liaison with Educational Efforts-The chapter has established linkages with higher educational institutions to encourage students to consider careers in public service.
9. Public-Private Partnerships-The ASPA chapter is cultivating close relationships with nonprofit and private sector service providers in recognition of the changing face of the public service profession.

New Members

Every quarter we welcome our new members

Ilyana Albarran	Edgard Estrada	Sharon McIntyre
Darin Cooper	Lynn Fearnley	Ingrid Quallo
Beatrice Dardompre	Mike Fiigon, II	Daniel Rosemond
Deborah D. David	Sean Gibbons	Eleace Sawyers
Jeremy Earle	Patricia Mauter	Chamona Wynn

Board Members

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Martha Ayerdis

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Seraphin W. Bernard

Agatha Caraballo

Tatiana A. Escobar

Suzanne Salichs

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Brandy Urbine

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National Liaison

Meredith Newman

New Ideas

As an organization that values interaction between academia and practitioners, ASPA South Florida Chapter would like to invite you to share your ideas to improve public administration either by e-mail at aspasouthfla@yahoo.com or by attending one of our programs and talking to any of the board members.

In an effort to provide meaningful professional development opportunities, your ASPA South Florida Chapter wants to hear from YOU! Please fill out the following survey and send it to aspasouthfla@yahoo.com

Is there a particular topic you'd like to see addressed in a training session or a workshop?

What time is most convenient for you to attend a training session or workshop?

Breakfast

Lunch

Evening

Saturday

Any Other Comments?

Thank YOU for your input!

How to Join

Future members can easily join by attending one of the many events planned at fill out an application form onsite or online by filling the application posted at [ASPA APPLICATION](#)